

AMERICAN FILM INSTITUTE

JOB DESCRIPTION

POSITION: Registrar and Director, Institutional Research
DEPARTMENT: AFI Conservatory
LOCATION: Los Angeles Campus

PRINCIPAL RESPONSIBILITIES:

The Registrar and Director, Institutional Research is responsible for the maintenance and security of all official Fellow academic records as well as the collection, analysis, interpretation, distribution, and warehousing of Conservatory data and information. This individual is an accomplished leader with a strong capacity for managing multiple projects at once and a commitment to serving an academic community of artists and storytellers.

PRINCIPAL DUTIES:

- Manage Fellow academic records processes and course registration.
- Maintain, manage, and publish Conservatory class/course/workshop schedules and calendars.
- Maintain curricular offerings, and degree inventories.
- Manage grades and transcript processing and degree/graduation audit processes.
- Oversee database, student information system, and information systems management for Conservatory programs.
- Act as liaison with student information system and other information system suppliers/vendors.
- Provide technical support and training on student information system and other information system—as relevant, for Conservatory faculty, fellows, and other community members.
- Collaborate with the Dean, Vice Deans, faculty and staff to facilitate and improve services to Fellows.
- Prepare and maintain directory information and releases.
- Train and familiarize Conservatory personnel and Fellows on FERPA, data and records privacy, and related matters.
- Manage all Registrar and Institutional Research staff members.
- Manage the review, updating, and publishing of Fellows Policy & Procedures Handbook on an annual basis.
- Create and update on an annual basis the manual of Registrar Operating Procedures.
- Develop and administer the departmental budget.
- Manage the completion and submission/distribution of internal and external data reports and requests including those requested for accreditation or other purposes.
- Manage annual Conservatory commencement processes, including supervision of the graduation petition process, and elements of commencement rehearsal and ceremony.
- Serve as the Veterans Affairs Liaison and Designated Certifying Official.
- Serve as a Designated School Official in compliance with immigration regulations.

- Convene the Conservatory Policies Committee (CPC).
- Establish, administer, and coordinate the Conservatory's institutional research activities including collecting, analyzing, interpreting, and reporting information on the characteristics of the Conservatory for use in decision making, planning, and informing stakeholders and community members.
- Work with departments across the Conservatory and the larger institute to identify Conservatory-related data/information needs and create an institutional data resource to meet these needs.
- Design, collect, analyze, present, and publish demographic and academic data about the Conservatory.
- Collaborate with and support Discipline Heads and the Vice Dean, Academic Affairs in the assessment of Fellow learning, including the design, implementation and monitoring, and warehousing of survey devices and assessment data on an ongoing basis.
- Develop and monitor retention, graduation and Fellow tracking processes and reports.
- In conjunction with Human Resources, recruit new staff members when necessary.
- Perform other duties and responsibilities as assigned.

EXPERIENCE/SKILLS REQUIRED:

- Bachelor's degree required, Master's degree and academic preparation and training in student services, higher education administration or related field preferred.
- Advanced background in research and statistics.
- Minimum five years of progressive experience in a Registrar, Institutional Research, or related office in higher education is required.
- Strong knowledge of student information management systems (experience with Empower preferred) including installation, conversions, and enhancements.
- Demonstrated knowledge of film, television, theater, multimedia, animation or related arts educational programs is highly preferred.
- Coursework or knowledge of research methods.
- Demonstrated knowledge of FERPA and SEVIS regulations.
- Proven leadership skills and the ability to successfully manage staff and provide direction to the Fellows and other external clients.
- Excellent time management, organizational and multi-tasking skills coupled with the ability to work independently and with minimal supervision.
- Excellent oral and written communication skills, including a cohesive writing style and a comfort speaking in public.
- The ability to convey complex concepts and procedures in accessible terms.
- Exceptionally detail-oriented with the proven ability to handle numerous tasks with appropriate follow-up and reporting activities without losing sight of the big picture.
- Proven project management skills with the ability to take a project from conception through completion with minimal supervision.
- Strong diplomacy skills and professionalism are mandatory; this includes the ability to maintain complete confidentiality and discretion.
- Strong analytic and problem solving skills and the ability to effectively apply these to a diverse set of issues.

- Ability to establish and maintain rapport with faculty, staff, Fellows and outside third parties in the academic and professional environment.
- Highly developed customer service skills with the ability to establish and maintain rapport with internal and external contacts
- Excellent interpersonal, analytical, and communication skills.
- Capacity to thrive in an exciting academic environment of a world-class Institute and to respond effectively to evolving needs and priorities.
- Personal integrity and the ability to inspire confidence and trust.
- Computer proficiency in Macintosh OS with strong knowledge in Microsoft Word and Excel, SPSS, FileMaker Pro and database management for a Mac environment required.

SUPERVISION:

The Registrar and Director, Institutional Research performs all duties and responsibilities under the guidance and supervision of the Vice Dean, Academic Affairs.